



5 ways to use the phone if you have trouble hearing (no internet)

5 types of telephones

- Amplified telephone
- Voice carry over (VCO) telephone
- Text telephone (TTY)
- Captioned telephone (CapTel 840)
- Deaf-Blind TeleBraille telephone

Amplified telephone

- Increases volume and improves quality of sound.
- Attach an amplifier to your current telephone.
- Carry a portable amplifier to attach to any telephone.
- Obtain a free, low-cost, or full-price amplified telephone.

Voice carry over (VCO) telephone

- Obtain a free, low-cost, or full-price VCO telephone.
- Dial "7-1-1" from anywhere in the USA.
- You and the other person on the call speak normally.
- A 3rd person on the call, the relay operator, types what the other person says.
- You read what the other person is saying, as well as hear their voice.

Text telephone (TTY)

- Obtain a free, low-cost, or full-price TTY.
- Dial "7-1-1" from anywhere in the USA.
- You do not talk during the conversation, and you can't listen to your caller's voice.
- You type your part of the conversation, and read what is said to you.
- A 3rd person on the call, the relay operator, reads what you type to the other person and types what the other person says for you to read.

Captioned telephone (CapTel 840)

- Obtain a free, low-cost, or full-price CapTel 840.
- You dial calls normally. People calling you would dial a service line (unless you pay for a 2nd telephone line).
- You and your caller talk to each other normally.
- A 3rd person on the call, the relay operator, types what the other person says.
- You read what the other person is saying, as well as hear their voice.

Deaf-Blind TeleBraille telephone

- Obtain a free, low-cost, or full-price TeleBraille telephone.
- Dial "7-1-1" from anywhere in the USA.
- You do not talk during the conversation, and you can't listen to your caller's voice.
- You type your part of the conversation with a Braille keyboard, and read what is said to you via a Braille screen.
- A 3rd person on the call, the relay operator, reads what you type to the other person and types what the other person says for you to read.

Learn more

- Sprint Relay Services, State Relay programs, CapTel: www.SprintRelay.com.
- Finding free or low-cost equipment:
<https://www.hearingloss.org/hearing-help/financial-assistance/state-telephone-programs/>
- Email the Hearing Assistive Technology help center for assistance:
hat_help@hearingloss.org.

See the article for more details:

<https://eatspeakthink.com/trouble-hearing-on-phone-5-ways-to-communicate-without-internet-connection/>