



6 internet-based telephone relay services if hard of hearing

Captioned telephone (CapTel)

- CapTel.com
- You speak and listen normally and read the captioning.
- May qualify for free or reduced-cost telephone.
- CapTel 840i - traditional telephone style with a large screen.
- CapTel 880i - larger display for low vision.
- CapTel 2400i - touch-screen display.

Mobile CapTel

- HamiltonCapTel.com
- Mobile app for Android and iOS.
- Your caller speaks normally which is translated to text.
- You read the text and type your response.
- An operator reads your response to your caller.

WebCapTel

- HamiltonCapTel.com
- SprintCapTel.com
- You need a telephone (standard or mobile) + a device with internet.
- You speak and listen normally + read the captions on your internet-connected device.

Internet protocol (IP) relay

- FederalIP.us
- SprintRelay.com
- Use any device with an internet connection.
- Your caller speaks normally which is translated to text.
- You read the text and type your response.
- An operator reads your response to your caller.
- If you have 2 phone lines, you can also listen to your caller.

Teleconference captioning

- SprintRelay.com/services/stc
- Available world-wide, may be a charge.
- Allows you to participate in multi-participant phone calls.
- Use any device with an internet connection.
- An operator transcribes what everyone else is saying.
- You have the option of listening as well.
- You may speak or type your responses.
- If you choose to type, the operator will read them aloud.

Video relay service (VRS)

- SorensonVRS.com/svrs
- Available to people who use American Sign Language.
- Use a videophone, computer with a video camera, or mobile device.
- You sign to the specially-trained operator, who voices your message to your caller.
- Your caller speaks, and the operator signs their message to you.
- The service is available in English and Spanish.

Telephone relay service facts

- The Federal Communications Commission runs the program.
- There are no charges for the service itself.
- The person with an impairment must register for the service.
- Spanish relay is a required option for interstate calls.
- Service providers are prohibited from keeping records of the content of your calls.

See the article for more details:

<https://eatspeakthink.com/6-free-internet-based-telephone-relay-services-if-you-have-trouble-hearing/>